

How to use the BT DSL Checker

The BT DSL checker is a useful online tool which residents and businesses can utilise to see what services are available to them. This can mean that you can check whether you can get superfast broadband too.

1. Go to the BT DSL Checker website <https://www.dslchecker.bt.com/>

2. You now have three options.

- I. You can use your telephone number to search if you have a BT landline (do not include spaces)
- II. You can use the address checker to search if the above is not an option
- III. You can use the postcode checker to search if both of the above do not provide information

If you cannot get a result using any of the above options, please [contact us](#)

BT BROADBAND AVAILABILITY CHECKER

Welcome to the Broadband Availability checker. This will provide a provisional check of your ability to receive reliable Broadband services.

Please enter your telephone number.

TELEPHONE:

submit

If you do not have a telephone number, please select the [Address Checker](#) or the [Postcode Checker](#)

3. The result, if you can sign up to an FTTC product should look like this and you need to contact your ISP:

This row shows the Fibre to the Cabinet products. This is what you are looking for if you are waiting for your cabinet to be enabled. The range of download speeds you can expect is made up of the lowest number of these four and the highest number, in this case 48.4 Mbps - 80 Mbps. Contact your ISP and ask what products are now available to you

Address Your address or postcode should appear here Your cabinet name goes here

Featured Products	Downstream Line Rate(Mbps)		Upstream Line Rate(Mbps)		Downstream Range(Mbps)	Availability Date
	High	Low	High	Low		
FTTC Range A (Clean)	80	60.8	20	20	--	Available
FTTC Range B (Impacted)	74.8	48.4	20	12.2	--	Available
WBC ADSL 2+	Up to 8		--	--	5.5 to 12.5	Available
WBC ADSL 2+ Annex M	Up to 8		Up to 1		5.5 to 12.5	Available
ADSL Max	Up to 5.5		--	--	4.5 to 8	Available
WBC Fixed Rate	2		--	--	--	Available
Fixed Rate	2		--	--	--	Available
Other Offerings						
Fibre Multicast	--	--	--	--	--	Available
Copper Multicast	--	--	--	--	--	Available

These are the existing products available to you

4. If only the existing products are shown for your result, this means that you cannot get faster broadband as this time. There are different reasons for this, some being:

- I. The cabinet has not been enabled yet – is the cabinet delayed? Check the [project updates page](#)
- II. You are too far away from the cabinet to be able to benefit. At distances of over 2km the signal drops off significantly.
- III.

Please [contact us](#) to discuss any issues you are having or if you are too far away from the cabinet. We might be able to suggest an alternative or help in some other way